

Dennis Deacon

1125 N. Museum Blvd. Unit 701

Vernon Hills, IL 60061

312.523.1116

dennis@dennisdeacon.com

Overview

Web professional with a breadth of work in effective user experience, web design, web development, Internet marketing, enterprise search and content management in environments ranging from corporate Fortune 500 enterprises to small businesses.

Summary

• User experience specialist

- 2 years leveraging user experience methodologies, including user research and user testing
- 2 years creating user experience deliverables, including information architecture, wireframes

• Web designer and developer

- 17 years visual web design and hand coding HTML / XHTML
- 12 years hand coding CSS and creating visual designs in Photoshop
- 3 years working with content management systems and fundamental experience with JavaScript, jQuery, Adobe Flash & Illustrator
- 2 years styling ASP.NET & JSP applications with HTML / CSS

• Internet marketing specialist

- 6 years search engine optimization within a web site design work-flow
- 4 years creating HTML email campaigns
- 3 years analyzing web analytics reports to track results, opportunities and performing A/B split testing to improve expected results
- 2 years social media marketing

• Enterprise content and search specialist

- 5 years content presentation and delivery
- 3 years enterprise search operations and strategy
- Team winner Intranet Design Annual 2007 - Nielsen Norman Group

• Web-industry evangelist and mentor

- Presents at conferences and meetups on web design, web development, search and intranet best practices
- Assistant organizer of the Chicago Web Professionals meetup; initiated web designer mentorship series

More Information

dennisdeacon.com

[linkedin.com/in/dennisdeacon](https://www.linkedin.com/in/dennisdeacon)

Talents

User experience methodologies

Standards-based web design

Micro site design

Landing page design

Email marketing campaigns

Search engine optimization (SEO)

Search engine marketing

Social media marketing

Content management systems (CMS)

Tools

Adobe Dreamweaver

Eclipse / Aptana

Visual Studio

Axure

Adobe Photoshop

Adobe Flash

Adobe Illustrator

Constant Contact

Google Analytics

Omniture Site Catalyst

Web Trends

Technologies

HTML / HTML5 / XHTML

CSS / CSS3

Javascript / jQuery

Flash

Colophon

Adobe Heiti Std R

Adobe Garamond Pro

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Experience

Front-end Web Developer, United Airlines, Contractor

June 2010 – Present, Chicago, IL

- Member of 15-person team responsible for the redesign of United's MileagePlus booking engine, leveraging Java Server Pages (JSP) using HTML and CSS
- Assisted with rebranding of Continental.com; textual content using ASP.NET, HTML and CSS
- Interfaced with Vignette content management system to display standards-based content
- Ensured pixel-perfect results and cross-browser compatibility, both visually and functionally
- Resolved defects in a timely manner leveraging Hewlett-Packard's Quality Center
- Provided guidance on standards, best practices and performance optimization

Web Design & Internet Marketing Specialist, Consultant

September 1994 – Present, Vernon Hills, IL

- Provide end-to-end web design and development services, delivering effective web presences, both static and content management-based websites, for small businesses, positively impacting their bottom line. Client listing found on [online portfolio](#)
- Perform user experience research, develop information architectures and create web page wireframes
- Improve search engine visibility via search engine optimization practices
- Design and implement HTML email campaigns to meet email marketing objectives
- Track usage, trends and conversions via web analytic software
- Manage social media marketing activities to produce leads and brand awareness

Search Product Manager, JPMorgan Chase

September 2005 – December 2007, Chicago, IL

- Responsible for the strategy and tactical operations of enterprise search products
- Managed Google Enterprise Search appliance implementation, operation and customization
- Managed enterprise online employee directory application, including implementing mobile version
- Managed and provided training for targeted email application used by non-technical internal audience
- Managed projects to enhance usability and productivity gains
- Implemented web analytics to report of product return of investment (ROI)
- Consulted on search best practices to improve organic search relevancy

Web Site Administrator, Bank One

February 1999 – September 2005, Chicago, IL

- Designed effective internal online communications for presentation on company's enterprise intranet
- Managed and administered Google search appliance for internal content retrieval
- Consulted with 300+ intranet site producers on online strategy and online presentation best practices

- Managed beta implementation of SharePoint document management and collaborative system
- Remained current with web best practices in information design, usability and online experience

IT Training Administrator, First Chicago NBD

July 1996 – February 1999, Chicago, IL

- Initiated and led movement to utilize intranet for decentralized, effective corporate online training programs
- Designed and managed department intranet training web site
- Conducted internal market research for program promotion, enhancement and ROI

Online portfolio at dennisdeacon.com/portfolio • References upon request